

General Terms and Conditions of Sale



RESERVATIONS ET PAYMENTS

All rentals are on a personal basis. The person making the reservation must be of age.

The reservation of a camping pitch or furnished accommodation only becomes effective after payment of a deposit of 20% of the amount of the stay, accompanied by the signed rules and regulations.

One month before arrival, all holidaymakers must pay the balance of their stay. For all reservations made less than one month before arrival, the total amount of the stay will be requested in one go.

CANCELLATION OF STAY

All cancellations must be made in writing to info@leroumagnan.fr.

The fee for temporary membership of the association is not refundable in case of cancellation.

Any cancellation by the client after booking and before departure will result:

- **In case of cancellation up to 30 days** before the expected date of arrival, the Centre du Roumagnan has the right to keep the deposit paid by the holidaymaker;
- **In the event of cancellation 29 days or more** before the planned date of arrival, the Centre du Roumagnan reserves the right to ask the holidaymaker to pay the full amount of the stay.

TOURIST TAX

The tourist tax is clearly indicated on the bill. Tourist taxes vary from one municipality and country to another. The tourist tax is collected on behalf of the communes and may be increased by an additional departmental tax.

At Roumagnan, we will ask you to pay a tax of 1€/night/adult.



ACCOMODATION

In the description of the accommodation, the holidaymaker is informed of the maximum number of beds in each rental. This number applies to any person declared on the contract (including babies). Under no circumstances may the accommodation be occupied by more than the number of people stated in the description. The Week Manager reserves the right to refuse access to the campsite to persons who have not registered.

Any breakage, loss or damage to an object during the stay must be reported in order to ensure the replacement of this object and may be invoiced.

ARRIVAL AND DEPARTURE

A pitch (built or not) is available on the day of arrival from 4pm, and must be vacated by 10am on the day of departure. However, it is possible to arrange arrival and departure times with the Week Manager, who will be able to advise whether or not these times can be changed.

In case of late arrival or early departure, no reduction will be granted. The stay will be invoiced until the end of the contractual date.

PETS

Pets are not allowed in the Centre.

RESPONSABILITY

Holidaymakers:

- We remind you that children are under the responsibility of their parents or legal guardians and must therefore remain under their supervision throughout their stay, including on the playgrounds.
- Every camper is obliged to respect the campsite's internal rules, displayed at the reception desk, and is responsible for any disturbance caused by people staying with him/her. Any breach of the rules and regulations may lead to the expulsion of the camper and the persons staying with him/her.

Roumagnan:

- Le Roumagnan declines all responsibility in case of theft, fire, bad weather, damage to goods or vehicles... As well as in the event of an accident for which the holidaymaker or another holidaymaker is responsible.

DIVERS

Fires: Due to a very high fire risk, all fires and flame sources are strictly prohibited.



IMAGE RIGHTS

By accepting the present **General Terms and Conditions of Sale**, the holidaymaker expressly authorises Le Roumagnan, free of charge, to photograph or film him/her during his/her stay and to use the photos, videos or sounds on any medium, for a period of 5 years.

This authorisation also applies to all persons staying with the holidaymaker. The purpose of this authorisation is to promote the campsite on its website, its brochures and on social networks.

DATA PROCESSING AND PRIVACY

The holidaymaker is informed that, in accordance with article 32 of the modified French law on information technology, files and freedom of 6 January 1978, the information communicated by the holidaymaker by means of the forms present on the website is necessary to respond to his/her request and is intended for the website operator, who is responsible for processing it for administrative and commercial management purposes.

The holidaymaker is informed that he/she has the right to access and rectify data concerning him/her by writing to the website operator at the following address:

Le Roumagnan
270 route de la Lèque
83140 Six-Fours-Les-Plages
N° SIRET : 499 189 173 00010

